

Patient centred care 'What matters to me'

Education session outline

Topic area	Key messages	Timing	Learning strategy
Introduction/learning objectives	Objective of the session is: To develop an understanding of what matters to patients in developing a comprehensive care plan	2 minutes	
Patient centred care 'What matters to me'	Show video: <i>Patient centred care – 'What matters to me'</i>	5 minutes	
What are we doing well on our ward to support patients centred care?	Staff identify what is working well to include patients as partners in their care on their ward	4 minutes	Facilitated group discussion
What can we improve?	Staff identify areas for improvement	4 minutes	Facilitated group discussion
Where to from here?	To support improvement initiatives a Quality Improvement Toolkit is available on the CEC website or contact LHD Quality Improvement Leads	2 minutes	Facilitated group discussion
Questions and resources	CEC website	3 minutes	
Link to video and PowerPoint Presentation			